

IMPORTANT SAFETY RECALL CAMPAIGN

Transport Canada Recall ID Number: 2025-557

November 2025:

Toyo Tire Canada Inc. is conducting a voluntary safety recall of certain Nitto® Terra Grappler® G3 A/T, Ridge Grappler®, and Exo Grappler® AWT tires.

The following tires are subject to this recall campaign (the "Recalled Tires"):

Brand/Model	Size (Load Index/Speed Rating)	Tire Identification Number Range
Nitto® Terra Grappler® G3 A/T	LT265/65R18 122/119R	173FH23CD0325
Nitto® Ridge Grappler®	38x12.50R17 118Q	173JL14N50325
Nitto® Exo Grappler® AWT	37x13.50R20 127Q	73TE23V0325

The Recalled Tires were manufactured at Nitto's U.S. plant in White, Georgia (Plant ID Code 73 or 173) and can be identified by examining the sidewall stamping for the Brand, Model, Size, the "Made in U.S.A." mark, and the Tire Identification Number ("TIN"), which includes the Plant ID Code (i.e., the three characters immediately following the "DOT" mark) and the manufacture date (i.e., last 4 digits of the TIN) (collectively, "Identifying Information").

To determine if you have received tires that are included in this recall campaign, please check the Identifying Information found on the sidewall of the tire. If it matches the above identifiers, contact your Nitto Tire dealer. See Attachment 1 to assist you in locating the Identifying Information on the sidewalls of the recall tires.

If you have difficulty determining whether you own Recalled Tires, please contact or visit your Nitto Tire dealer for assistance.



Note: Please be sure to check your spare tire as well.

WHAT IS THE PROBLEM?

Due to an isolated incident in the belt manufacturing process, affected tires may have reduced adhesion within the belt package. Affected tires may experience a partial or full separation of the full tread/belt package, which may lead to a loss of vehicle control and an increased risk of a crash. Drivers may experience localized rapid tread wear, increased noise, vibration and bulging in the tread area.

REPLACEMENT OF RECALLED TIRES

If you own Recalled Tires, please contact the dealer from whom you purchased the tires, or the nearest authorized Nitto Tire dealer, to schedule an appointment to replace the tires.

It is important that all Recalled Tires be removed from service as soon as possible. Replacement tires are readily available, and in the event that your dealer does not have them in stock, replacements will be ordered for you. The Recalled Tires will be replaced free of charge, including mounting, balancing and taxes, if returned to the dealer from whom you purchased the tires, or an authorized Nitto dealer. Please take the owner notification letter you receive to the dealer at the time of your appointment. It will take the dealer approximately one hour to replace up to four (4) tires, not accounting for any wait time.

For a complete listing of our dealers, please 'click here.'

CONSUMER HOTLINE

If you have any questions or need additional help identifying and replacing Recalled Tires, please contact our toll-free consumer hotline:

877-682-8696 (5:00 am to 2:00 pm Pacific Time)

(8:00 am to 5:00 pm Eastern Time)